

01

WHAT IS MYLO?

Business telephony, simplified.

MYLO is an on-premise telephony appliance for small businesses, combining hardware, software and AI-assisted telephony management in one browser-based experience.

ON-PREMISE

Your telephony stays with your business

AI-ASSISTED

Configuration and management

BROWSER-BASED

Simple day-to-day use

02

WHICH ONE SHOULD I BUY?

Choose by team size. The MYLO experience stays the same.

MYLO 10



CAPACITY

Up to 10 users

PACKAGE

₹34,999

What you can do

- ✓ Receive and route business calls
- ✓ Use IVR, extensions and agent phones
- ✓ Make outbound business calls

MYLO 20



CAPACITY

Up to 20 users

PACKAGE

₹54,999

What you can do

- ✓ Receive and route business calls
- ✓ Use IVR, extensions and agent phones
- ✓ Make outbound business calls

Same MYLO experience • Only team capacity and package price differ

[View pricing →](#)

03

WHAT CAN I DO WITH IT?

Run the everyday calling needs of a small business.

01

Receive calls

Business calls come into MYLO and can be directed where they need to go.

02

IVR

Guide callers through simple menu choices before reaching the right destination.

03

Route to agents

Send calls to agent phones or extensions based on your business flow.

04

Make outbound calls

Agents can call customers through your configured business telephony.

05

Browser management

Manage your telephony from a browser without making it a technical project.

06

AI-assisted configuration

MYLO assists with telephony configuration and management - not AI voice calling.

04

HOW DO CALLS WORK?

Five simple business call flows.

1

Customer



Agent phone

2

Customer



Agent extension

3

Agent extension



Customer

4

Agent phone



Customer

5

Customer



IVR

05

WORK WITH YOUR BUSINESS SYSTEMS

Flexible CRM connectivity

MYLO can work alongside your CRM and business workflows. Calls can be triggered or managed from your business process based on your requirements.

!

IMPORTANT

Direct AI calling is not part of MYLO 10 or MYLO 20. Direct AI-call integration is available under Custom Requirements.