

MYLO

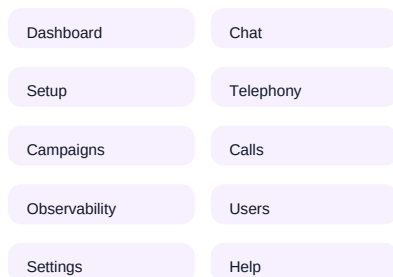
User Access & Control

Three user types. Each sees exactly what they need.



ADMIN

Full control



DIALER

Campaign & call work



VIEWER

Dashboard only



Start with the role.

The right access keeps every workspace simple.



WHAT EACH USER CAN DO

Clear responsibilities. Fewer distractions.

A quick view of actions available to each role.

ADMIN

Configure and manage

- ✓ Set up MYLO
- ✓ Configure telephony
- ✓ Create and manage users
- ✓ Run campaigns and calls
- ✓ Change settings

MYLO

Setup

Users

Telephony

DIALER

Operate campaigns and calls

- ✓ Use Chat
- ✓ Work with campaigns
- ✓ Make and manage calls
- ✓ View the dashboard
- ✗ Change system setup
- ✗ Manage users

MYLO

Campaigns

Calls

Chat

VIEWER

See what matters

- ✓ View the dashboard
- ✗ Run campaigns
- ✗ Manage calls
- ✗ Change configuration

MYLO

Dashboard

Overview

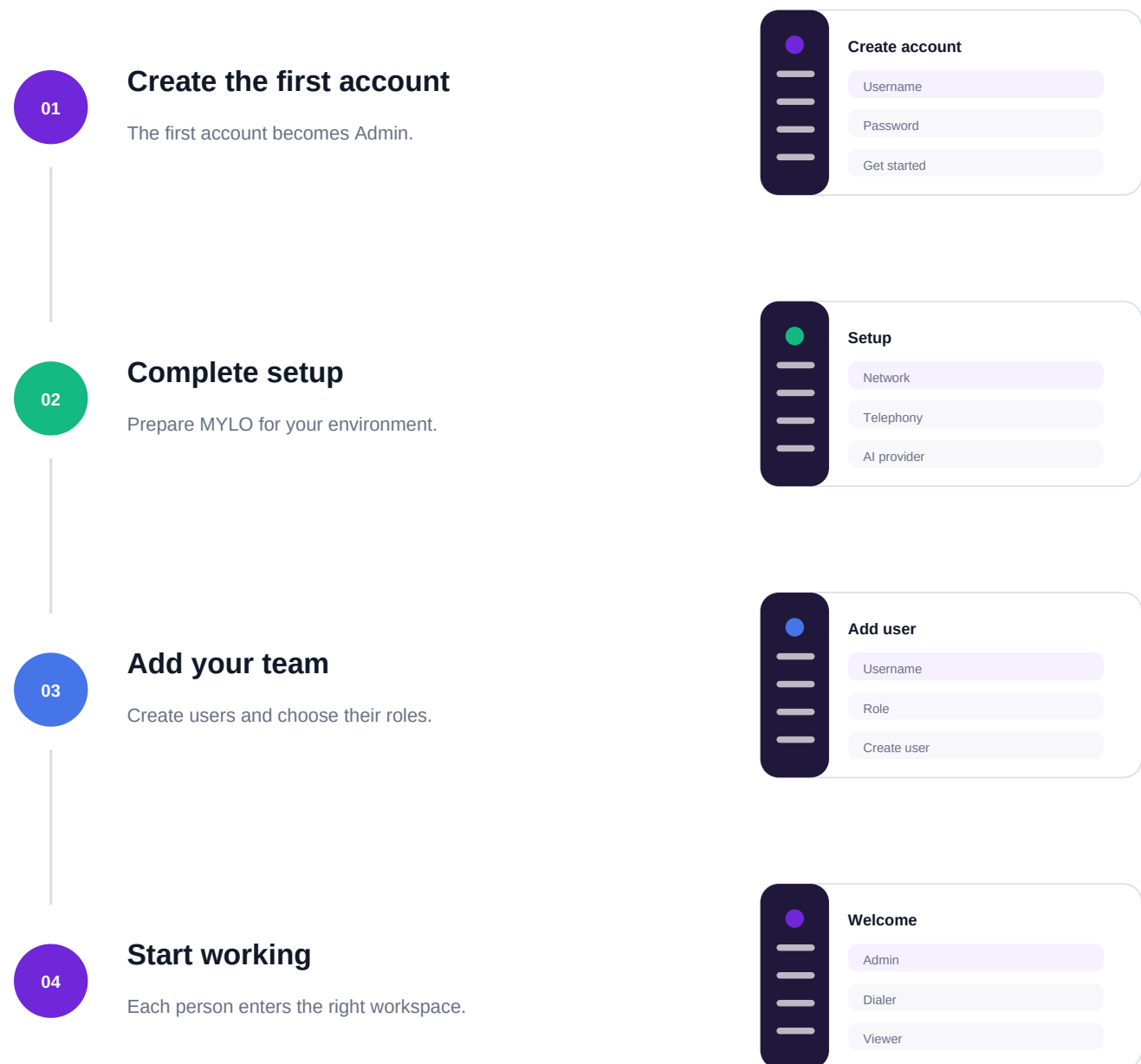
Read only



FIRST TIME WITH MYLO

Four steps. Then your team is ready.

A simple path from the first Admin account to everyday use.



Your access stays protected.

Each person signs in with their own account. MYLO applies the assigned role.



EVERYDAY REFERENCE

Find the right role in seconds.

For the most common things your team will do.

Set up MYLO

ADMIN

Configure telephony

ADMIN

Add or manage users

ADMIN

Run campaigns

ADMIN or DIALER

Make or manage calls

ADMIN or DIALER

Use Chat

ADMIN or DIALER

Only view the dashboard

VIEWER

You're ready to use MYLO.

Thank you for choosing MyLineHub.

MYLO

Your on-premise telephony AI assistant.



mylinehub.com

