

Install MYLO in clear steps.

MYLO 10 and MYLO 20 follow the same installation process. The appliance guides the rest through your browser.



MYLO 10 + MYLO 20
Same installation process



+



+



Two Ethernet
connections + power

01



Internet / Router

Connect one Ethernet cable from your router to MYLO.

02



Carrier / SIP Trunk

Connect the second Ethernet cable from your telecom side to MYLO.

03



Find MYLO IP

Power on the device, then find MYLO in your router's DHCP client list.

Physical Connection Diagram



FIND & OPEN MYLO

Find the IP. Open the browser.

After the cables are connected and MYLO is powered on, open your router page, find MYLO in the DHCP / connected devices list, and open its IP address in your browser.

Example Router Screen (TP-Link)

Example router screen (your router may look different)


tp-link

 Status
 Network
 Wireless
 **DHCP**
 - DHCP Settings
 - **DHCP Client List**
 - Address Reservation
 System Tools

DHCP Client List

This page shows the clients that have obtained an IP address from the DHCP server.

ID	Device Name	MAC Address	IP Address	Lease Time
1	Office-PC	74-DA-38-1F-3B-A1	192.168.0.100	23:12:17
2	iPhone-15	2C:F0:EE:4B:21:9A	192.168.0.101	23:45:02
3	MYLO	00-1B-44-11-3A-B7	192.168.0.124	23:58:31
4	Office-Printer	3C:18:A0:5E:D4:72	192.168.0.130	22:10:18

MYLO IP Address
192.168.0.124

01



Open your router page

Log in to your router's admin page (for example 192.168.0.1).

02



Find the MYLO device

Look in the DHCP / Connected Devices list and find MYLO.

03



Type the MYLO IP

Open your web browser and enter the MYLO IP address (e.g. 192.168.0.124).

MYLO Setup in Your Browser

Setup continues in the MYLO browser interface


 http://192.168.0.124


MYLO

 Local



- 1 Network**
- 2 AI Provider
- 3 Carrier Trunk
- 4 Users
- 5 Inbound
- 6 Outbound
- 7 Test
- 8 Ready

Welcome to MYLO Setup

Let's get your system configured. I'll guide you through each step.


STEP 1
Identify the internet and carrier connections
 I can see your network connections. Let's identify which one is your internet connection and which one is connected to your carrier / SIP trunk.
 Let's get started →



All 8 setup steps happen inside MYLO in your browser.

Follow the simple chat-style flow to complete Network, AI Provider, Carrier Trunk, Users, Inbound, Outbound, Test and Ready.

GUIDED SETUP | STEPS 1-4

MYLO guides the first half of setup.

All setup happens inside the MYLO browser chat. These first four stages collect the information needed to prepare your appliance.

01



Network

YOU

Confirm which cable is internet and which is carrier / SIP.

MYLO

Inspects available interfaces and prepares the local internet + carrier roles.

02



AI Provider

YOU

Choose whether you want an AI provider now or later.

MYLO

Records your provider choice and validates the selected profile when needed.

03



Carrier Trunk

YOU

Provide the trunk or telecom details supplied by your provider.

MYLO

Guides the carrier setup and prepares trunk details for approval.

04



Telephone Users

YOU

Choose how many users / extensions you need in the appliance.

MYLO

Creates the initial telephone user profile list for the team you want.

1

NETWORK

2

AI PROVIDER

3

CARRIER TRUNK

4

USERS

5

INBOUND

6

OUTBOUND

7

TEST

8

READY



Same installation flow for MYLO 10 and MYLO 20.

GUIDED SETUP | STEPS 5-8

Finish calling, test, and go ready.

The second half of setup turns the appliance into a working business-calling system and confirms the final result.

05

Incoming Calls

**YOU**

Choose whether business calls should go to an agent, extension, or IVR.

MYLO

Builds the inbound routing proposal and applies it after approval.

06

Outgoing Calls

**YOU**

Review how team members will place outbound business calls.

MYLO

Configures outbound calling and verifies the selected trunk usage.

07

Test Call

**YOU**

Follow the guided test so MYLO can verify that calling works.

MYLO

Checks the complete call path and confirms the result from the test.

08

Ready

**YOU**

Review the final setup summary and confirm the business calling flow.

MYLO

Marks the appliance ready for normal browser-based usage.



Installation complete

Your MYLO appliance is now connected, configured and ready for guided business telephony use.



Important: Direct AI calling is not part of the standard MYLO 10 or MYLO 20 product. AI calling integration comes under Custom Requirements.